

Notice of Overview and Scrutiny Board

Date: Monday, 13 May 2024 at 6.00 pm

Venue: HMS Phoebe, BCP Civic Centre, Bournemouth BH2 6DY



Membership:

Chair: To be elected

Vice Chair: To be elected

Membership of the Overview and Scrutiny Board is to be appointed at the full Council meeting on 7 May 2024.

All Members of the Overview and Scrutiny Board are summoned to attend this meeting to consider the items of business set out on the agenda below.

The press and public are welcome to view the live stream of this meeting at the following link:

<https://democracy.bcpCouncil.gov.uk/ieListDocuments.aspx?MIId=5943>

If you would like any further information on the items to be considered at the meeting please contact: Claire Johnston, email democratic.services@bcpCouncil.gov.uk

Press enquiries should be directed to the Press Office: Tel: 01202 454668 or email press.office@bcpCouncil.gov.uk

This notice and all the papers mentioned within it are available at democracy.bcpCouncil.gov.uk

GRAHAM FARRANT
CHIEF EXECUTIVE

2 May 2024

**DEBATE
NOT HATE**



Available online and
on the Mod.gov app



Maintaining and promoting high standards of conduct

Declaring interests at meetings

Familiarise yourself with the Councillor Code of Conduct which can be found in Part 6 of the Council's Constitution.

Before the meeting, read the agenda and reports to see if the matters to be discussed at the meeting concern your interests



What are the principles of bias and pre-determination and how do they affect my participation in the meeting?

Bias and predetermination are common law concepts. If they affect you, your participation in the meeting may call into question the decision arrived at on the item.

Bias Test

In all the circumstances, would it lead a fair minded and informed observer to conclude that there was a real possibility or a real danger that the decision maker was biased?

Predetermination Test

At the time of making the decision, did the decision maker have a closed mind?

If a councillor appears to be biased or to have predetermined their decision, they must NOT participate in the meeting.

For more information or advice please contact the Monitoring Officer
(janie.berry@bcpcouncil.gov.uk)

Selflessness

Councillors should act solely in terms of the public interest

Integrity

Councillors must avoid placing themselves under any obligation to people or organisations that might try inappropriately to influence them in their work. They should not act or take decisions in order to gain financial or other material benefits for themselves, their family, or their friends. They must declare and resolve any interests and relationships

Objectivity

Councillors must act and take decisions impartially, fairly and on merit, using the best evidence and without discrimination or bias

Accountability

Councillors are accountable to the public for their decisions and actions and must submit themselves to the scrutiny necessary to ensure this

Openness

Councillors should act and take decisions in an open and transparent manner. Information should not be withheld from the public unless there are clear and lawful reasons for so doing

Honesty & Integrity

Councillors should act with honesty and integrity and should not place themselves in situations where their honesty and integrity may be questioned

Leadership

Councillors should exhibit these principles in their own behaviour. They should actively promote and robustly support the principles and be willing to challenge poor behaviour wherever it occurs

AGENDA

Items to be considered while the meeting is open to the public

1. **Apologies**

To receive any apologies for absence from Councillors.

2. **Substitute Members**

To receive information on any changes in the membership of the Committee.

Note – When a member of a Committee is unable to attend a meeting of a Committee or Sub-Committee, the relevant Political Group Leader (or their nominated representative) may, by notice to the Monitoring Officer (or their nominated representative) prior to the meeting, appoint a substitute member from within the same Political Group. The contact details on the front of this agenda should be used for notifications.

3. **Election of Chair**

To elect a Chair for the Overview and Scrutiny Board for the 2024/25 municipal year.

4. **Election of Vice-Chair**

To elect a Vice-Chair for the Overview and Scrutiny Board for the 2024/25 municipal year.

5. **Declarations of Interests**

Councillors are requested to declare any interests on items included in this agenda. Please refer to the workflow on the preceding page for guidance.

Declarations received will be reported at the meeting.

6. **Confirmation of Minutes**

To confirm and sign as a correct record the minutes of the Meeting held on 2 April 2024.

5 - 10

7. **Public Issues**

To receive any public questions, statements or petitions submitted in accordance with the Constitution.

Further information on the requirements for submitting these is available to view at the following link:-

<https://democracy.bcpccouncil.gov.uk/ieListMeetings.aspx?CommitteeID=151&Info=1&bcr=1>

- The deadline for the submission of public questions is 12 noon on Tuesday 7 May 2024. [12 noon 3 clear working days before the meeting]
- The deadline for the submission of a statement is midday on Friday 10 May

2024. [midday the working day before the meeting]
- The deadline for the submission of a petition is Friday 26 April 2024. [10 working days before the meeting]

ITEMS OF BUSINESS

8.	Draft Corporate Strategy 2023 - 2027 Delivery Plan	To Follow
	The Corporate Strategy Delivery Plan is due to be considered by Cabinet at its meeting on 22 May 2024. As this was added as a late request to the O&S Board the Cabinet report will be circulated separately prior to the meeting.	
9.	Transformation Programme Update	11 - 36
	This report provides an update on the progress of the transformation programme of the BCP Council, which consists of three main elements: organisational design, where and how we work, and supporting our colleagues.	
	The report highlights the achievements and benefits of the programme, such as the implementation of the new Dynamics Finance and Operations system, the launch of the new customer journeys on the Dynamics Customer Engagement system, the development of the new People Strategy and the negotiation of the pay and reward offer with the trade unions.	
	The report also outlines the challenges and risks that the programme faces, such as data quality issues, the complexity and volume of the remaining customer journeys and processes that need to be developed and transferred to the new customer engagement system, the impact of the organisational change on the staff and the exit strategy from the transformation funding.	
	There are a number of appendices that provide more details on the programme, such as the data and analytics case study, automation of manual processes, programme costs, benefits realisation and savings.	
10.	BCP Regeneration Update	37 - 52
	This report provides an update on activity carried out by the Investment & Development directorate since it was formed in November 2023, with a particular focus on the three priority regeneration projects of Holes Bay, Dolphin Leisure Centre and Bournemouth International Centre & Winter Gardens.	
11.	Work Plan	53 - 90
	The Overview and Scrutiny (O&S) Board is asked to consider and identify work priorities for publication in a Work Plan.	

No other items of business can be considered unless the Chairman decides the matter is urgent for reasons that must be specified and recorded in the Minutes.